

**Optimal population-based delivery of primary health care, in medical clinics and home care, with priority given to patients with chronic diseases, loss of autonomy, complex cases and at high risk of complications.**

## **New clinical and administrative tools and services**

### **CLINICAL AND ADMINISTRATIVE TOOLS AND SERVICES**

- **Categorization of patients in medical clinics**
- **Individualized, computerized care pathways**
- **Functional flow charts for managing patients according to their pathologies**
- **Clinical protocols**
- **Collective prescriptions**
- **Interdisciplinary and individualized intervention plans for patients with complex problems and at high risk of complications (including frequent users)**
- **Healthier lifestyle habits program**
- **Toolbox for professionals**
- **Toolbox for patients**
- **Telehomecare deployment guide for targeted medical clinic patients with complex problems and at risk of complications**
- **Clinical protocols for telehomecare**
  
- **Support for clinical administrative coordination and coaching for the medical clinic interdisciplinary team**